

DYK: The Learning Portal has had over 300,000 visits in the past two years

Your response to our survey

Thank you for taking part in our user survey. We had over 300 responses from NHS pharmacists across the UK, and hope to publish the results in a journal. However, some key points:

- M Drug interactions was your favourite clinical topic (so we've prioritised updating it − see below).
- M Clinical pharmacists were the biggest group of respondents to the survey (36%), followed by pre-registration pharmacists (27%), then MI pharmacists (19%).
- M 94% thought the Learning Portal helped learners to make clinical decisions about patients; 85% thought that the site saved teaching time; and 94% liked its appearance.

Recent changes

- M As a result of the survey and feedback from site users, we've updated the <u>interactions tutorial</u>. The basic structure is the same and the URLs for existing pages haven't changed, but we've made a large number of improvements such as:
 - A new section on **talking to patients** about interactions.
 - o Improved guidance on managing and monitoring interactions.
 - o **Interactive clinical questions** within the main text.
 - o A diagrammatic representation of **questions to ask** when managing interactions.
 - Explicit learning objectives and competencies mapped to the tutorial.
 - Example CPD exercises to encourage learners to record what they've learned.
 - A one-page summary of key points ('Learning Portal Lite').

There are many other changes, but overall the tutorial has a greater clinical feel to it and is more patient-oriented. We plan to use this as the template for updating all our other tutorials over the coming months. Thank you for your feedback which has made these improvements possible.

- M There's a new tutorial on <u>research skills</u> in the professional skills section, aimed at foundation pharmacists. It's a brief introduction to the skills required to evaluate and develop the services we offer to patients and NHS colleagues in an evidence-based way.
- M Our tutorial on inherited disorders such as <u>porphyria</u>, <u>CF</u>, <u>and G6PD deficiency</u> has proved popular, especially with on-call pharmacists. It's a practical introduction to problem solving when caring for patients who have these conditions.
- M An early version of our tutorial on <u>antibiotics</u> is now available, although it is not yet complete. We'd value your thoughts on what we have produced, to help us with developing it further.

Coming up next

We're going to be updating a lot of the existing tutorials that are now about 2 years old.

