



Look out for a Learning Portal presentation from Simon Wills on 12th May at this year's Clinical Pharmacy Congress. It's 10.45 in the Technology Forum. Come along and say 'hello'.

Recent changes

In the past few months we have made these changes:

- We've created a new section on <u>calculations</u> involving <u>medicines</u> that brings together online resources available elsewhere. Learners have told us that testing is the best way to improve calculation skills, so we have devised our own quiz for learners using real-life clinical situations.
- We also have a tutorial on <u>excipients</u>. This looks at managing patients with allergies to the additives in medicines, as well as people who are intolerant to things such as lactose and gluten.
- We've included <u>general guidance on answering a clinical problem</u> at the end of each *Information Sources* section in every tutorial. It covers recurring practical themes such as providing a clinically relevant answer, and understanding the limitations of the advice that you give.
- The <u>on-call training section</u> has gone live. It's been incredibly popular and we'd like to thank everyone for their feedback. If you have ideas for additional content then please contact us.

Your help please

- M Pharmacists in north west England have suggested we use more **audio**, and we're investigating that. We hope to start by interviewing clinical experts. Once we're live with this, we'd really appreciate your thoughts on this new approach and to check that the technology works for you.
- M Learners tell us that they enjoy the **quizzes** on the site. If you have any idea for additional questions to include even if it's only one question then please contact us.

Responding to your feedback

Your suggestions for improvement are important to us: we consider your comments carefully, and reply to you personally. We've made a few user-led changes, but would particularly like to mention:

We've re-vamped our <u>How to Use the Site</u> so that it includes links to all the documents and internal pages that we link to repeatedly. Now you'll be able to find them easily via this single page. It includes things like our advice on evaluating websites about medicines, general guidance on answering enquiries (see above), and tuition on getting the best from the eMC.

Coming up next

We have nearly completed our tutorial on **reviewing antibiotic prescriptions**, and are currently working on a tutorial about **metabolic disorders** such as porphyria and cystic fibrosis.

